

Diploma

Inga V. Cheburkova

has completed Client and patient safety with skill online training online training program

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0. Introduction

1. Starting points for client and patient safety

2. Systemic thinking in client and patient safety

3. Learning from deviations and incidents

4. Risk management in client and patient safety

5. Human factors in client and patient safety

6. Teamwork as a means to ensure client and patient safety

7. Client and patient safety as a way of working

8. Increasing inclusion to ensure client and patient safety

9. Infections, pharmacotherapy and invasive procedures as challenges for client and patient safety

10. Final recap